



DPD Logistics

Delivering solutions for all your warehousing and fulfilment needs



technology delivering

We can add value to your business with our expertise in warehousing and fulfilment



DPD Logistics provide order fulfilment and a number of added value services.

DPD Logistics already holds and manages the stock of many companies throughout the UK and efficiently distributes it to their customers.

We help streamline your procedures from manufacture to delivery, seamlessly linking you to your customers, using advanced technologies and an extensive delivery network.

The location and premises of DPD Logistics offer important advantages to your business:

- **Sizeable 35,000ft² site with 6,500 pallet spaces**
- **Centrally situated and in close proximity to our state-of-the-art sortation hub, which enables later cut-off times for taking orders and still achieving next day delivery**
- **TAPA (Transported Asset Protection Association) accredited, reflecting our commitment to security**
- **Modern storage facilities, fully fitted with sprinklers, CCTV and 24/7/365 on-site security**



“
You concentrate on getting the orders and we'll do the rest...
”

Graham Jones
Manager – DPD Logistics



You'll have full visibility of your goods, and we'll support you every step of the way with:

- **Fully integrated warehouse and distribution IT systems which allow goods to be monitored and tracked from initial order through to final delivery, all in real time**
- **Fully auditable stock transaction histories**
- **Bar code scanning to capture serial numbers of high value items at point of despatch**
- **A dedicated management team with responsive staff providing expert advice and support for all your business requirements**

A day at
DPD Logistics



08:00

Your goods arrive at
DPD Logistics.



10:00

DPD Logistics sends
you an electronic stock
receipt confirming
products and quantities
received, and advising
of any discrepancies or
damaged items.
You can sell products just
two hours after they arrive
in our warehouse.



11:00

The Inventory team
begin to carry out their
schedule of daily stock
checks. Our processes
are designed to achieve
industry-leading levels
of stock accuracy.



15:00

The main picking
operation commences.
DPD Logistics processes
your order file and creates
picking instructions
accordingly.
Each order is thoroughly
checked to achieve the
highest levels of picking
accuracy.



18:30

Your last order file arrives
at DPD Logistics.
Many warehouse
operations have a
last-order cut-off time
of 15:00, but DPD's
sortation hub is only 1.5
miles from its logistics
warehouse, meaning that
we can accept orders
until much later and still
deliver the following day.



08:00

DPD begins delivering
the orders received and
picked the previous
evening just 24 hours
after the stock arrived in
the warehouse.



An operation you can trust



The DPD delivery network comprises 42 strategically located depots, offering seamless connectivity across the UK. With 5,000 customers nationwide, a string of industry awards and innovative services, DPD is a highly trusted and widely acclaimed delivery company.

Adding value with specialist services

In addition to trusted warehousing and distribution, DPD Logistics can also offer your business value-added services:



Predict

In 2010, DPD launched the industry-first, award-winning Predict service. This innovation enables DPD to give your customers a convenient one hour delivery window, meaning that they do not have to stay at home all day to take delivery of your goods.

You can choose to notify your customers of their delivery window by email or SMS, and customers can even opt to change their delivery date if required.

Swap it

This unique, one-for-one exchange service ensures that your customers receive replacement goods at the same time as making a return. This way they need never be without their product, and you can track all movements using a single reference number.

Swap it relay

With this service, your customer receives an empty tote box to send faulty items back to the repair centre. Once repaired, the product is then sent back to your customer safely and securely.



Here's what a couple of our current customers think

Sony

"DPD Logistics provides Sony with a recognised and trusted service that effectively manages our replacement process and delivers our customers' expectations."

**Andy Barker, Director of Consumer Services,
Sony Computer Entertainment UK**

PlayStation.



Beta Distribution

"The single biggest benefit of DPD Logistics is that we can now pick up orders until much later in the day. We can now accept orders up to 20:00 and still deliver before 10:00 the next day."

**Steve Soper, Managing Director,
Beta Distribution**

beta.



Contact us

Is your warehouse at full capacity?

Do you currently use a third-party fulfilment service?

Have you experienced problems with large, seasonal volumes?

If so, contact us to find out how DPD Logistics can benefit you:

DPD Logistics **0121 697 2964**

Alternatively, visit **www.dpd.co.uk**

DPD  **Logistics**

Innovative Fulfilment and Distribution